

**First Annual Home Care Worker Cooperative Conference
September 12-14, 2016**

Evaluation Results

Strongly Agree	Agree	No Opinion	Disagree	Disagree Strongly
The conference met my expectations.				
22	10	1	0	0
I can put what I learned to immediate use.				
15	17	1	0	0
Would you recommend this conference to others?				
29	3	1	0	0
The content was relevant and useful.				
22	10	1	0	0
Overall the speakers were knowledgeable and engaging.				
28	5	0	0	0
Overall the sessions met my expectations.				
21	11	1	0	0
Overall the meeting facilities met my needs.				
31	2	0	0	0
Overall the hotel accommodations met my expectations.				
25	4	4	0	0

What are the strengths of the program?

Diversity of participants (gender, geographical, race, skill sets), common objectives, and vision.

Great to have industry specific meeting to go deeper into specific and relevant issues, meet people involved in the same work. Loved hearing from each co-op.

Networking

Great to bring together almost all of the home care co-ops and TA providers in one place.

The Governance/Finance session was really good.

To have many people with knowledge about cooperatives.

The organization of the conference was excellent. All the session topics were very important.

Session on governance and finance.

A lot of good board information. A lot of good food.

One-to-one conversation with people from other co-ops and places (state policy differences, etc.). Lots of helpful information. Inspirational.

Home care cooperative members, leaders, etc. were able to meet in person and build connections for sharing problems and seeking solutions.

Great first conference. Kudos to CDF.

Variety of information provided.

There was a range of experiences and knowledge in one room and the environment was welcoming and interactive.

The organization and delivery of the information made it easy to understand. The accommodations and food were excellent.

Speakers, new techniques, and other practices used at other co-ops.

Wonderful. Much-needed topics and very qualified presenters. Gathering of several co-op organizations that I was not aware of.

Very informative! Great communication! Attained good tools to take back with me, feel more equipped to be confident as future invested board member.

Solely home care participants – excellent experience!

Good length of time for sessions and good communications. Excellent speakers and topics. Great facilities. Wonderful catering.

Knowledgeable speakers.

Knowledgeable presenters.

Learned a lot from the board and Governance and Finance.

Especially appreciate steady access to hot tea and snacks.

Accessibility of other attendees and experts. All speakers clearly and deeply involved in co-op movement. Welcoming of in-development/inquiry level. Discussion basis is a great way to keep interest.

Lots of participation. Good mix and conversation.

Combination of co-ops and TA providers.

Content, speakers, flow, logistics, organization. Very smooth and well thought out. Great job!

The marketing session, the Governance and Finance, and the "My Co-op in Two Minutes" were fantastic, incredibly useful, and lacking in buzzwords.

What are the weaknesses of the program?

Too short.

None (from three people)

Mixing of those co-ops that are still not formed with well-established co-ops; great for connecting but slightly different needs.

No real weakness, but simultaneous translation would have been useful.

Lack of simultaneous translation with audio.

Too short. Need four days.

More workshops or break-out sessions so everyone can participate.

More technology would have been helpful.

There was not any interaction that required physical movement.

2016 cup, not 2012 cup.

More time – perhaps two days – and more break-out sessions.

Time restraints! Let's meet for more than one full day next year.

Better marketing strategies. More specifics, less broad. Specific terms to use that have shown success.

Could be more participatory.

The breakout sessions and lunch groups should have been informed that they would need to present at the end.

Breakout session could be more actively proctored. Maybe a list of questions to start discussion for co-ops starting up.

Focus on specific challenges to have health and industry needs to be increased.

None but next year engage co-op leaders as panelists on topics.

A lot to cover in a short period of time.

The Opportunities and Challenges didn't really offer much, but did point to good resources. The HR session would benefit from a discussion about how worker co-ops can be the "co-op difference" and use it as a process of human development. Instead, it seemed to just offer platitudes from generic corporate HR that only sees workers as "a resource," not as human beings. For example, instead of a "move 'em up or ship 'em out" as presented, why not talk about coaching and mediation? Arizmendi talked eloquently about the role of the worker co-op to help people reach their hummity (humanity?).

Any additional comments on the program?

Loved it! Hopeful about the networking will be able to do from this.

More people of color as presenters.

Better than any other co-op conference or meeting I've been to. Let's keep it going.

Thank you!

Would love to have the next conference in WA state. I think other topics of interest are supervision of caregivers, business management and strategic planning, and board education and recruitment.

Thank you for this wonderful opportunity to learn more about the cooperative business and I would like to do it again. Thank you for bringing us together.

I would like to thank CDF for the invitation to the conference and for the conference itself.

Thank you for the invitation. Participation in this event will be very useful for my co-op. Would have liked to participate more with the help of translation via audio.

I want to connect with people over webinars.

Beautiful building and grounds. Lovely bus tour!

I suggest a once-a-year meeting or conference to discuss emerging issues and challenges per state or region.

Keep growing and improving. You're off to a great start!

Thanks for putting this together. It was helpful to a start-up to hear from those with much more experience.

A great conference. Very informative.

Most organized event I have ever experienced, from the airline acc: to the conference itself.

Would love more "operations" discussions. For instance, sharing client intake forms. Perhaps next year we can collectively bring our operations forms to share.

Annual event please!

Looking forward to more like this.

Maybe forced (not right word) interaction between co-ops.

Could ask participants to bring examples of their tools to share, e.g. forms, financial statements.

Nuts and bolts questions for start-ups. More clarity in what the breakout sessions are meant to cover. Maybe an extra day at the start for start-ups to cover “what are co-op types” and basic issues.

Good job! Thank you.

Breakout session for TA/capital providers. How to get to scale, policy, partners, etc.

The round table was useful, but I don't know that we had enough time for a meaningful discussion, especially for TA providers.